

# Product Discontinuation Statement

This document outlines Axis products that will be discontinued and indicates the relevant replacement products.

The following products are covered by this statement:

Discontinued Product	Replacement Product
(02575-001) AXIS T99A12 PT Unit 24 V	(03049-001) AXIS TQ1818-E
(01227-001) AXIS T99A11 24V AC/DC	(03049-001) AXIS TQ1818-E

As of issuing this statement, stock replenishment for concerned products will be phased out. No additional feature development will be made for the discontinued products.

Replacement products: We are going to launch AXIS TQ1818-E Positioning Unit 56V DC from 1 March NEW in price list. This is a quality improved PT unit of its predecessors. Image performance and physical appearance is unchanged.

There is one important customer facing change: the new products will need a 56V Power Supply (the old uses 24V). The Power Supply will be ordered separately, as before.

No new orders for T99A11/T99A12, move when possible, to TQ1818-E.

Whenever possible, we should encourage customers to move existing orders on T99A11/T99A12 over to the improved TQ1818-E. Prices remain unchanged.

- **Discontinuation date**
  - **January 24, 2025**

**Discontinuation date** is the planned final date that the product/s can be ordered from Axis.

Please note that an unforeseen increase in demand can cause products to be out of stock before the discontinuation date. Any excess stock after this date, can be available for purchase until stock runs out or by decision from product management.

Purchases shipped from Axis' Configurations and Logistics Center to the original purchaser after the discontinuation date might come with limitations in the HW warranty, please update yourself on the warranty applicable for any purchases after the discontinuation date at: [General Support Policy After Discontinuation Date](#)

- **Hardware and RMA service offered until**
  - **December 31, 2031**

Axis will continue to give hardware and RMA service for 6 years after the discontinuation date. As long as the product is within the warranty period and it is not warranty void, the warranty terms for RMA still apply. If the warranty period has expired, the Out of Warranty price list applies.

Axis RMA service will be based on the discontinued product as the primary alternative. When this is not possible, the replacement product will automatically be the alternative stated in the table above.

Lund, Sweden, January 24, 2025



Eric Lacayo Global Product Manager, Axis Communications